

**San Mateo County Veterans Needs Assessment Presentation**  
**Agenda**  
**June 30, 2021**  
**6:00 pm**

---

Join Zoom Meeting

<https://smcgov.zoom.us/j/96345456659?pwd=ZWt4ZnZsb3hKc3F3RnRUSERvZEFFZz09>

Meeting ID: 963 4545 6659

Passcode: 269654

Mobile

(669) 900-6833, Passcode: 269654

**Agenda**

- I. Welcome & Introductions
  - a. Ken Cole, HSA Agency Director
  - b. Mike Callagy, County Manager
  
- II. Background
  - a. Veterans Services Overview
    - i. County Veterans Service Office (CVSO), CalVet, Veterans Benefits Administration (VBA)
  - b. Veterans Needs Assessment Overview
    - i. Overview of 2014 Study
    - ii. County Veterans Commission
  
- III. Veterans Needs Assessment & Outreach Study
  - a. Background
  - b. Study Process & Activities
  - c. Acknowledgements and Thank You
  - d. Data Presentation
    - i. Veteran Demographics
    - ii. Needs Assessment Analysis
      1. Surveys
      2. Focus Groups
      3. Interviews
    - iii. Key Takeaways
  
- IV. Next Steps
  - a. HSA and CVSO
    - i. Study Next Steps
    - ii. Report Release Information
    - iii. Wrap Up